

FREIGHT CLAIM POLICY



The attached bill of lading is an acknowledgement by the transportation company of receipt in good condition and proper container count for this shipment.

OUR RESPONSIBILITY FOR THIS SHIPMENT HAS NOW CEASED!
IF OUR CONTAINERS ARRIVE IN A TORN OR DAMAGED CONDITION, HAVE DRIVER
WRITE THIS CONTAINER DAMAGE ON THE DELIVERY RECEIPT. DON'T SIGN YOUR
COPY UNTIL THIS IS DONE. BE SURE THE NUMBER OF CONTAINERS THAT YOU SIGN
FOR IS THE SAME AS THE NUMBER RECEIVED.

If concealed loss or damage is discovered before or after you have signed for the freight, save all packing and crating materials, notify your freight agent at once and request him to make an inspection. This is absolutely necessary. If you don't do this the freight company will probably deny any claim for loss or damage. If the agent will not make an inspection, then you should make an affidavit that you notified him on a certain date and he failed to do so. This with other papers will properly support your claim.

We are willing to assist you in every possible manner in collecting claims for loss or damage, but this willingness on our part does not make us responsible for collection of claims or replacement.

Call Us Now: 714-258-7535

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